

Drs. Jacqueline Medendorp

Registerpsycholoog NIP

Hofstraat 25, 6533 XB Nijmegen

T: 024-3749934

E: info@medendorp-psychologen.nl

I: <http://medendorp-psychologen.nl>

Privacy statement

The psychologist practice “Psychologische Hulp bij Levensproblemen”, located in Nijmegen and registered with the Chamber of Commerce under number 54391547, values the protection of your personal data. In this privacy statement, she wants to provide information about how she deals with personal data that can be traced back to a person or organization. It complies in all cases with applicable laws and regulations, including the General Data Protection Regulation (AVG).

Application

This privacy statement relates to the processing of personal data of:

1. potential clients and other interested parties
2. clients
3. suppliers and service providers
4. visitors to the website medendorp-psychologen.nl

Processing personal data

The psychologist practice “Psychologische Hulp bij Levensproblemen” processes personal data that:

1. are provided by the person him- or herself or the organization itself, personally, by telephone or digitally, such as contact details or other personal data
2. are requested from other care providers or referrers with the consent of the person concerned
3. are obtained during a visit to the website medendorp-psychologen.nl, such as the IP-address and surfing behavior on the website

Purposes

Your personal data will be processed for the following purposes:

1. maintaining contact, such as issuing an assignment, making appointments, and sending information that the person concerned has asked for
2. carrying out a treatment, coaching or a psychological assessment
3. keeping a (financial) administration
4. keeping user statistics and optimizing the website medendorp-psychologen.nl. User statistics of the website provide information about the number of visitors, the duration of the visit, which parts of the website are viewed and click behavior. These are generic reports that cannot be traced back to individual visitors

Legal basis

Your personal data will be processed based on the following legal grounds:

1. consent provided by you
2. the agreed treatment, coaching or assessment trajectory or the agreed assignment
3. having to comply with a legal obligation
4. a legitimate interest

Processors

The psychologist practice “Psychologische Hulp bij Levensproblemen” can engage service providers (processors) who process personal data that you have provided to the psychology practice “Psychologische Hulp bij Levensproblemen”. The psychology practice “Psychologische Hulp bij Levensproblemen” concludes processor agreements with processors that meet the requirements set by the General Data Protection Regulation (AVG).

Provision of data to third parties

Provision of personal data to a third party is in principle not done other than after your consent unless it is legally required and permitted. The psychologist practice “Psychologische Hulp bij Levensproblemen” does not share data with third parties for commercial purposes.

Transfer to third parties outside the EU

The psychologist practice “Psychologische Hulp bij Levensproblemen” uses the services of a website operator based in New Zealand. Relevant websites are hosted on servers of Dutch hosting providers that comply with the General Data Protection Regulation (AVG). The security of personal data is ensured through a processor agreement.

Security

The psychologist practice “Psychologische Hulp bij Levensproblemen” takes appropriate technical and organizational measures to protect your personal data from unlawful processing.

Retention period

Personal data will not be kept longer than necessary for the purpose for which the data was collected. The psychologist practice “Psychologische Hulp bij Levensproblemen” uses in principle the following retention periods:

1. Medical data, care data and psychological reports with data of a medical nature: at least 20 years, counting from the time they were created, or so much longer as reasonably follows from the care of a good care provider or responsible person
2. Psychological reports containing only data of a non-medical nature: 1 year
3. Administrative and financial data: 7 years

Your rights regarding your data

You have the right to access, rectify or delete your personal data. You have the right to withdraw previously given consent to process data. You can object to the processing of your personal data (or part thereof) by the psychologist practice “Psychologische Hulp bij Levensproblemen” or by one of its processors. You have the right to have the data you have provided transferred by the psychologist practice “Psychologische Hulp bij Levensproblemen” to yourself or on your behalf directly to another party. The psychologist practice “Psychologische Hulp bij Levensproblemen” may ask you to identify yourself before it can comply with the requests.

Amendment of privacy statement

The psychologist practice “Psychologische Hulp bij Levensproblemen” is entitled to change the content of this privacy statement without informing you of this. If you want to be informed about changes, it is recommended to consult the privacy statement regularly.

Questions and complaints

If you have any questions or complaints about the processing of your personal data, you can contact the psychologist practice “Psychologische Hulp bij Levensproblemen”. If this does not lead to satisfaction, you have the right to file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

Contact details

Psychologische Hulp bij Levensproblemen, Hofstraat 25, 6533 XB NIJMEGEN

Phone number: 024-374 99 34

E-mail: info@medendorp-psychologen.nl

This privacy statement was last amended on March 10, 2021